

PAYMENT IS DUE IN FULL ON SALE DAY REGARDLESS OF COLLECTION OR DELIVERY METHOD.

COLLECTIONS ARE FROM OUR UNMANNED STORE IN UPTON ON SEVERN, AND WE REQUEST AT LEAST 48 HOURS NOTICE OF APPOINTMENT FOR COLLECTIONS,

PLEASE CALL 01684 593125 ext 2 TO ARRANGE AN APPOINTMENT.

Collections are normally during business hours Monday to Friday and the collection address is given at time of arrangement.

Most items can be collected for postage and packing by professional packers mailboxes etc. in Worcester, 01905 732830, [info@mbeworcester.co.uk](mailto:info@mbeworcester.co.uk) (Robert).

We are able to provide details of a cost effective 'man with a van'.

We can arrange basic, uninsured, postage and packing for some items entirely at the buyers risk. This can be dealt with subject to receipt of full payment and confirmation that you are happy for us to pack on this basis. Please contact us asap so that we can confirm whether or not we are able to assist.

Please note, we are not professional packers but we will always try our best to assist.

Typically, charges range **from a minimum** of £10 plus VAT to deal with the packing and admin, plus the 'postage' costs.

Most items are sent by Royal Mail Special delivery or Parcelforce but for larger consignments we can try to organise a courier or pack for collection by your own courier (please see above regarding notice of collection).

We are unable to offer insurance for items that are dealt with 'in house' and it is important to understand the limitations of cover relating to 'antiques' and other items:

<https://www.parcelforce.com/help-and-advice/sending/items-we-exclude-compensation>

We are unable to pack very large or heavy items, weapons, pictures (other than small unglazed pictures) or items that are particularly fragile, we leave that to the experts!

We usually have two packing days post sale, normally Tuesdays after the sale.

Unless full payment is received and cleared at least 24 hours before the last packing day we will be unable to assist

## Payment:

Debit card payments where the customer is not present can only be accepted from registered and approved internet buyers and only up to a limit of £300.

For payments from telephone bidders and commission bidders where the customer is not present and exceeding a £300 limit, payment by bank transfer will be required.

Please Note: Credit Cards or cheques are not accepted, sorry.

Chip and pin payment using approved debit cards are acceptable with no limit.

Payment by bank transfer is our preferred method of payment, our bank details are as follows:

John Goodwin FRICS,

Natwest Clients Account

The Homend

Ledbury

HR8 1BU

Sort Code 53-61-47

Account No. 07744889

IBAN GB06NWBK53614707744889

BIC NWBKGB2L

Please use your name and paddle or saleroom reference number as the reference otherwise we may not be able to cross reference the payment.

You will responsible for ALL charges incurred including exchange rate differences and bank charges. Goods will only be released when we have received full clear payment after charges.

## Clearance of Sale Room

We operate from the Teme Hall at The Three Counties showground or other temporary venues (see details of sale).

We are required to fully vacate the building by 5 pm on sale day.

Small items that have not been collected on sale day can be taken to store at no cost but the auctioneers are unable to accept any responsibility for loss or damage that may arise.

Lots must be collected within 14 days or will incur a storage charge of £5 plus VAT per week for table items, £10 plus VAT per week for furniture items per lot

Please contact the Upton office 01684 593125 x2 at least 48 hours before collection in order that we can advise when and where the items can be collected from.

Haulage costs will be incurred for removal of larger items and furniture if not collected on sale day. These will be charged at cost and are subject to VAT.